

## Online FAQ's Giving

1. **What is Online Giving?**

Online Giving is a direct payment program whereby your contribution is deposited automatically from your credit or debit card, or checking account, into the Mt. Vernon Presbyterian bank account.

2. **What are the advantages of Online Giving?**

You never have to bring cash or checks to church. It makes it easy to give to ministries you want to support.

3. **Will my online giving still show up on my contribution statement?**

Yes.

4. **When will my contribution be deducted from my account?**

Your electronic contribution will be debited on the date you specify.

5. **Without a canceled check, how can I prove I made my contribution?**

Your bank statement gives you an itemized list of electronic transactions as well as your online reports. You will also receive an email after you make your contribution with all the details of your donation.

6. **Can I make contributions to different accounts and have all of them withdrawn at different times?**

You can set up contributions to different offerings with different times; however, you will have to do each one separately. You will receive a receipt for each transaction through your email.

7. **Is there a transaction fee?**

Yes. There is a 2% transaction fee per transaction. You can choose to add this amount to your contribution when using a credit or debit card, but not when having the funds withdrawn from your checking account directly. When you choose to pay for the 2% fee, the system will automatically calculate it for you and add it to the amount of your donation.

8. **What if I change bank accounts?**

You can log in and update your account information at any time.

9. **How do I sign up for Online Giving?**

Visit the Mt. Vernon Presbyterian Church website ([mountvernonpres.org](http://mountvernonpres.org)) and find the "Donation" tab. This will take you to a secure website. Complete the online registration form and select the account and the amount you would like to donate, along with your bank account or credit or debit card information. Refer to the Online Giving User Instructions for full details.

10. **Can I set up recurring payments?**

Yes. When you log in to the "Donation" page there is an option to set up recurring payments.